

LEADERSHIP & MANAGEMENT



The training will seek to address and close the gap that exists with the management of these organizations from operational levels to strategic levels. This module develops general and foundational management skills. Participants will gain insight into the competencies necessary to lead and manage in today's dynamic workplace.

Learning Objectives

- Planning and organizing
- Coordinating and controlling
- Managing and motivating employees
- Coaching employees
- Decision making
- Creative thinking and problem solving
- Defining mutual expectations and accountabilities

Who should attend?

The module targets department heads, senior supervisors, managers and others who need to develop or sharpen their managerial skills.

Modes of delivery

The module shall be delivered by way of:

- Lectures
- Demonstrations
- Group presentations
- Case studies
- Assignments

Each training group will have their training resources tailor made to meet their specific training requirements. The delivery method will be adjusted accordingly.